AREA OF IMPROVEMENT	ACTION(S)	LEAD RESPONSIBLITY	TARGET FOR COMPLETION	RESOURCES AVAILABLE/ REQUIRED	PROGRESS Fully Achieved Partially Achieved Limited Action
1. Continue to improve procedures For example; increasing the amount of information being held on i-Plan Both of new live information and historic data., so that more information is held electronically and is more accessible, otherwise bring forward initiatives to reduce the costs of dealing with queries, by providing more information on the website, rather than via individual letters, or individual meetings, and by doing things right first time.	Confirm a programme of areas where information, primarily held in hard versions, can be scanned into i-Plan. Make more information available by improving the content of the sections of the website concerning Planning. Particular project is working with the local Council's to further improve i-Plan and once completed to gradually remove duplicate manual systems.	Directorate Business Manager Directorate Business Manager	Dec 2011 Dec 2011 Dec 2011	Within existing resources Within existing resources Within existing resources	

					PROGRESS	
AREA OF IMPROVEMENT	ACTION(S)	LEAD RESPONSIBLITY	TARGET FOR COMPLETION	RESOURCES AVAILABLE/ REQUIRED		Fully Achieved
					0	Partially Achieved
					$\times$	Limited Action
			Γ	Γ	1	
2. Create a shorter and simpler Business Plan for 2012 -2013, which meets Corporate requirements yet clearly indicates the future direction for the Directorate, in particular recognising the revised local focus of the Government.	Refocus Business Plan 2012 - 2013	Directorate Business Manager	March 2012 With report to this Panel with a draft plan in Dec 2011.	Within existing resources		

AREA OF IMPROVEMENT ACTION(S) LEAD RESPONSIBLITY TARGET FOR COMPLETION RESOURCES AVAILABLE/ REQUIRED Fully Achieved   Image: Completion Image: C	.E/ V Fully Achieved
	Partially Achieved
3. Green Issues. In parallel with work being undertaken by the Green Corporate Working Party to replace the Climate Change Strategy with a Carbon Management. Create a revised and improved section on the Council's website to give greater clarity and prominence to these matters. Assistant Directors: Building, Development and Policy & Conservation Within existing resources   Carbon Management. Run training sessions for Members and Officers. Run training sessions for Members and Officers. Assistant Directors; Building, Development and Policy & Conservation Vithin existing resources   of the Directorate are doing to promote sustainable development. Run training sessions for Members and Officers. Assistant Directors; Building, Development and Policy & Conservation Image: Run training sessions for Members and Officers.	

							PROGRESS
	AREA OF IMPROVEMENT	ACTION(S)	LEAD RESPONSIBLITY	TARGET FOR COMPLETION	RESOURCES AVAILABLE/ REQUIRED		Fully Achieved Partially Achieved
						×	Limited Action
4.	On the assumption that the Government introduces legislation to allow Planning fees	Complete benchmarking exercise.	Directorate Business Manager	Sept 2011	Within existing resources.	O	
	to be set locally, and which allow greater cost recovery, and ultimately full cost	Compile fee schedule based on existing national schedule and with similar arrangements to adjoining Authorities.	Directorate Business Manager	Sept 2011	Within existing resources.	O	
	recovery, to bring forward the necessary schedules and local charging structure, carry out appropriate consultation and recommend the Council to adopt such a	Compile a set of charges based on evidence of EFDC costs.	Directorate Business Manager	Sept 2011			
	set of arrangements						